



# Secrets of Google VRP

The bug hunter's guide to sending great bugs

Krzysztof Kotowicz, Google Security Team

# Introduction

# Who are we?

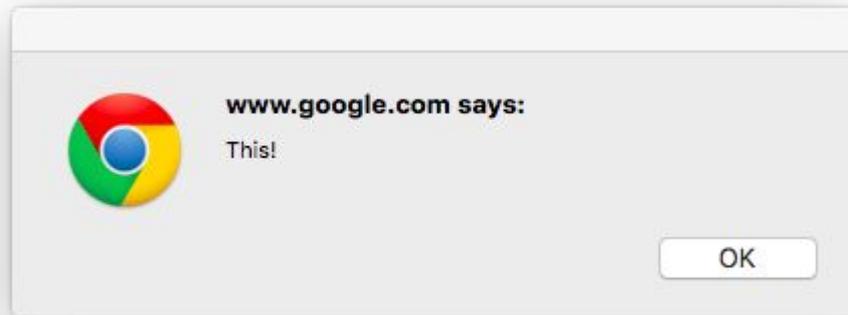
**Google Security Team** - we handle the submissions to Google VRP

What makes us happy?

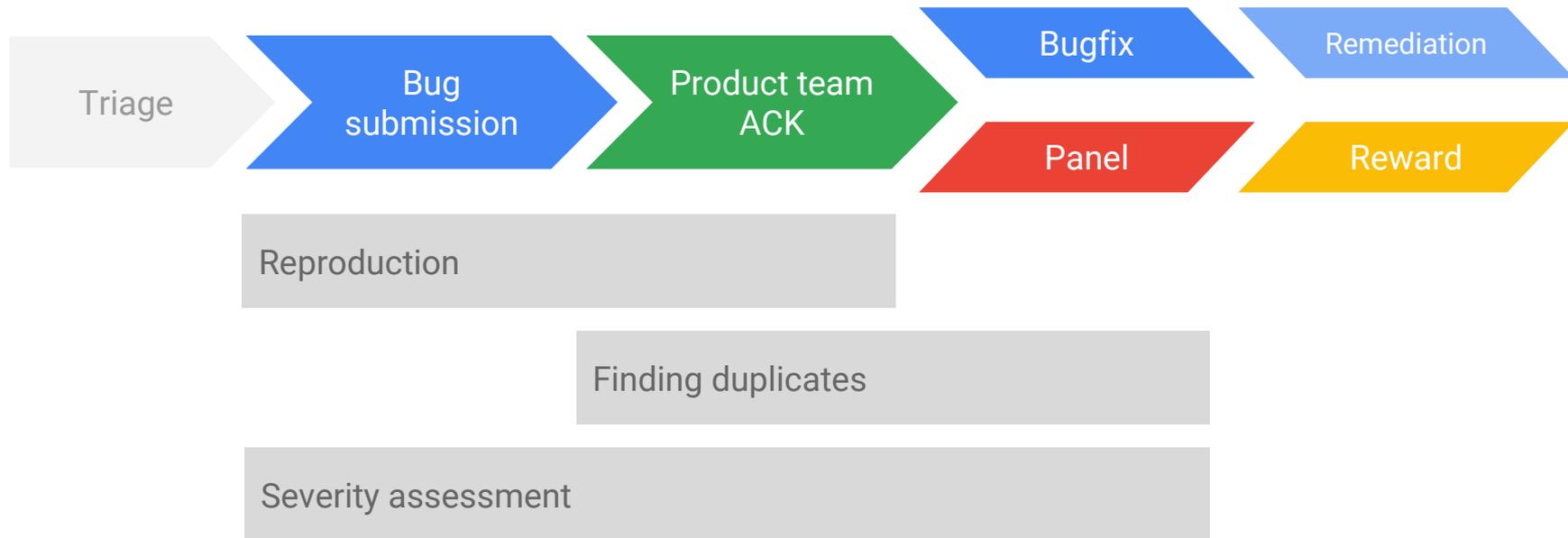
# Who are we?

**Google Security Team** - we handle the submissions to Google VRP

What makes us happy?



# Life of a VRP report



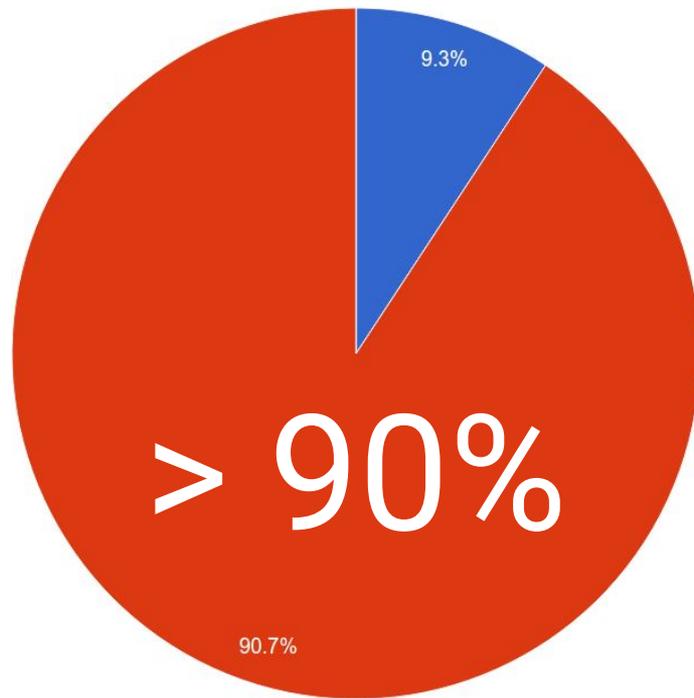
# Life of a VRP report

We handle >150 vulnerability reports every week:

- Read
- Understand (Is it in scope? What's the impact?)
- Reproduce (find the application, set up the accounts)
- Create a proof-of-concept
- File the bug and explain it to the product team
- Check if this is duplicate
- Communicate with the bughunter

6 min 15s

per incoming report



do not result in bugs

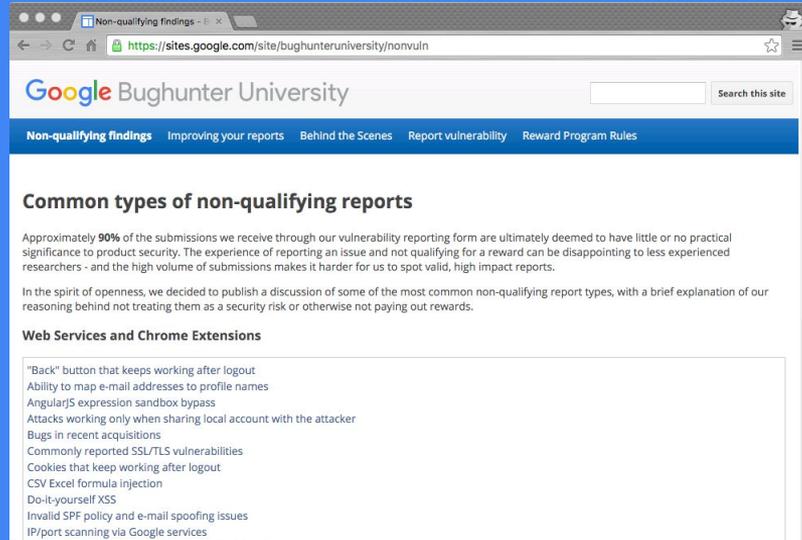
# Most popular issues

- [foobar@gmail.com](mailto:foobar@gmail.com) receives e-mails to [foo.bar@gmail.com](mailto:foo.bar@gmail.com)
- XSS in [translate.googleusercontent.com](https://translate.googleusercontent.com)

Both are invalid :/

Visit the **Bughunter University** to check other common non-vulnerabilities!

<https://g.co/bughunteruniversity>



# The greater picture

# How much do we pay for an XSS?

It varies:

- The panel evaluates the **impact** first and finds the worst-case scenario
- We look for the root cause, so report may turn out to be a duplicate
- We might pay more for unusually clever or severe vulnerabilities
- We might pay less for unusual user interaction required
- There's a [bug chain bonus](#)

Might be **\$5000** for an XSS on [www.google.com](http://www.google.com) or a **\$100** in an acquisition

# Which bug has more impact?



**Mixed content**



**Remote code execution**

# Which bug has more impact?



**Mixed content**  
on [accounts.google.com](https://accounts.google.com)



**Remote code execution**  
on [blog.fooacquisition.co.uk](https://blog.fooacquisition.co.uk)

# Vulnerability impact

**What can the attacker do** having exploited the vulnerability?

- Type of the application
- Number of users affected
- Difficulty of exploitation
- Requirements for the attack
  - Victim interaction?
  - Shared computer use?
- Effect after the attack

# Vulnerability impact

Look beyond the vulnerability types!

- Not every XSS, CSRF is the same
- Not every application is equally important
- Is the attack useful for the attacker or is it just annoying for the victim?

# Testing on a small scale

Some heuristics are tuned to a different adversary

- Botnet owner hijacking accounts vs. your sister
- Tradeoffs are unavoidable
- Mitigations might not trigger when pentesting - it works as intended
- Common examples:
  - [Account recovery of test accounts](#)
  - [reCAPTCHA bypass](#)
- If in doubt, send it and we'll investigate
- Most of the times it turns out it's not a bug

# Choose your target

## Google product

- Bugs are harder to find
- Unique technology stacks
- Defense in depth
- There's a lot of products!
- Bigger payouts
  - Big impact
  - A lot of users
- Tips:
  - Don't go after the obvious
  - Look at older apps & rare features

## Acquisition

- Bugs are easier to find
- Standard software stacks
  - Wordpress, Apache, PHP, Rails
- A lot of duplicate issues
- Much lower rewards
- Often does not meet the bar for credit
  - Not integrated
  - Few users
  - Non-sensitive websites
  - Soon to-be-deprecated

# In-scope or out of scope?

## Spam / phishing / social engineering vectors - out of scope

- We know it's possible. We know phishing works!
- Text injection / [Content spoofing](#)
- Sending e-mails from *noreply@google.com*
- [Open redirect](#) to a phishing site
- [RFD](#), Make your victim execute the downloaded file
- [SPF / DKIM](#) - we know and are working on it. Stay tuned.

# In-scope or out of scope?

**Local attacker** (sharing OS user account) - [out of scope](#)

- It's impossible to protect!
- If the attacker uses your browser, it's game over anyway
- Cached content after logout, recovering passwords from Password Manager, cookies working for a brief time after logout, reusing tokens from HTTPS streams, malicious files downloaded, backdoored browser extensions...

# In-scope or out of scope?

Domain names, acquisitions, vendor websites - check whois, DNS. **Ask** if in doubt.

```
$ whois nest.com | grep -i google  
Registrant Organization: Google Inc.  
Registrant Email: dns-admin@google.com
```

```
$ whois community.nest.com | grep -i google
```

```
$ host connect.googleforwork.com  
connect.googleforwork.com is an alias for google-partner-customer.hosted.jivesoftware.com.  
google-partner-customer.hosted.jivesoftware.com has address 204.93.79.169  
google-partner-customer.hosted.jivesoftware.com mail is handled by 10 mx1-in.phx1.jivehosted.com.  
$ whois 204.93.79.169 | grep -i google
```

Common out of scope - **zagat.com, polarb.com, community.nest.com**

# Creating the vulnerability report

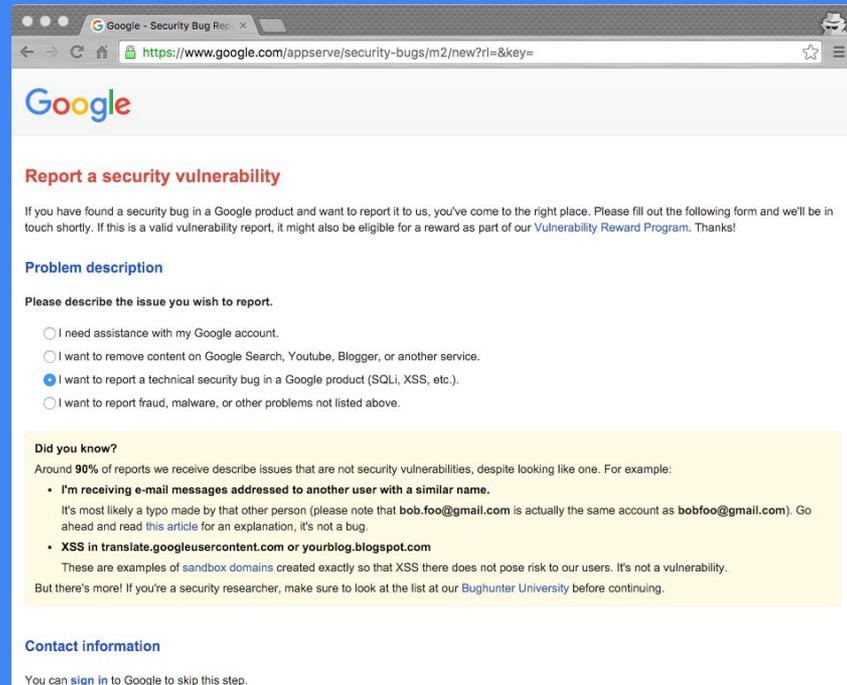
# Submission form

<https://goo.gl/vulnz>

Faster than [security@google.com](mailto:security@google.com)

Tips for the first-timers

After the submission, we'll talk over e-mail



The image shows a screenshot of a web browser displaying the Google Security Bug Report form. The browser's address bar shows the URL <https://www.google.com/appserve/security-bugs/m2/new?rl=&key=>. The page features the Google logo at the top, followed by the heading "Report a security vulnerability". Below this, there is a paragraph of introductory text. The form is divided into sections: "Problem description" with a sub-heading "Please describe the issue you wish to report." and three radio button options; "Did you know?" with a yellow background and a paragraph of text followed by two bullet points; and "Contact information" with a sub-heading and a single line of text.

Google

## Report a security vulnerability

If you have found a security bug in a Google product and want to report it to us, you've come to the right place. Please fill out the following form and we'll be in touch shortly. If this is a valid vulnerability report, it might also be eligible for a reward as part of our [Vulnerability Reward Program](#). Thanks!

### Problem description

Please describe the issue you wish to report.

I need assistance with my Google account.

I want to remove content on Google Search, Youtube, Blogger, or another service.

I want to report a technical security bug in a Google product (SQLi, XSS, etc.).

I want to report fraud, malware, or other problems not listed above.

### Did you know?

Around **90%** of reports we receive describe issues that are not security vulnerabilities, despite looking like one. For example:

- **I'm receiving e-mail messages addressed to another user with a similar name.**  
It's most likely a typo made by that other person (please note that [bob.foo@gmail.com](#) is actually the same account as [bobfoo@gmail.com](#)). Go ahead and read [this article](#) for an explanation, it's not a bug.
- **XSS in translate.googleusercontent.com or yourblog.blogspot.com**  
These are examples of [sandbox domains](#) created exactly so that XSS there does not pose risk to our users. It's not a vulnerability. But there's more! If you're a security researcher, make sure to look at the list at our [Bughunter University](#) before continuing.

### Contact information

You can [sign in](#) to Google to skip this step.

# Reproduction steps

- Google launches new products or features daily.  
You might know the application better than the Security Team!
- Specify the target
  - URL, application name, Android package name
  - Specify the elements to click
  - Essential for more complex issues
- If multiple users involved in the attack, please say so.

# Reproduction steps

*I just found a big clickjacking bug on your website google.com, your data can be fully modified without any permissions!*

*If you really want to know please give a website link, I will show you how it affects you.*

- 1. Go to [www.google.com](http://www.google.com) and sign in.*
- 2. Browse to <https://www.google.com/preferences?igu=2>*
- 3. Note that the server does not issue an X-Frame-Options header when the igu=2 parameter is present.*
- 4. Also note that this page displays a Sign In button, but any changes made to these settings will affect the signed-in user's account.*

# Attack scenario

Explain **who** can exploit the vulnerability, **what is required** to trigger it, and **what the attacker gains** afterwards.

“With this critical vulnerability I can execute code.”

“A regular user of Google Foobar may escalate privileges to become a Google Foobar group administrator. The other Foobar group administrator needs to click the link given by the attacker.”

# Videos and screenshots

- We prefer text, but if it helps - go ahead
- Not a replacement for written **reproduction steps**
- Make it short
  - Once, we got a >1hr video. Hillarious, but not a bug :/
- Don't write in Notepad, keep the writeup separate
  - Hard to follow, slow and impossible to copy-paste
- Upload an **unlisted** video, share the URL

# OWASP top 10 and beyond

# A1 - Injection

What are you injecting? Where are you injecting it?

- Text snippet - [usually not a problem](#)
- XML - XXE attack
  - Billion laughs attack.
  - Verify - sometimes it's not a problem (hard limit for entity expansion - e.g. up to 10000)
- SQL injection
  - Google products rarely use SQL databases
  - Automated tools (sqlmap) are often [wrong](#)
  - Verify the issue manually, especially a blind SQLi
- LDAP injection
  - Highly unlikely
- Think outside the box!

# A1 - Injection

*I used a tool that detected a blind SQL injection in http://foobar.google.com/citations?view\_op=new\_profile&hl=%Inject\_Here%en*

*List of tables extracted from the DB:*

*sb\_host\_adminAffichage1name Affichage1name yhmm  
yhAffichage1 sb\_host\_adminAffichage1 ststaffFusion  
Fusion8 Cold ColdFusion ColdFusion8 slserver server  
bayview bayviewpath edu mac windows pc win  
Affichage1Affichage1edu pierre liste Lieux "Lieu de la  
manifestation" Pr?f?rencesUtilisateur "Nombre total de  
membres"*

If a tool found the vulnerability - [verify it!](#)

Blind SQL exploitation tools often cause false positives.

The table list looks random - it's a dictionary from [sqlmap](#).

It's highly improbable there's a "Coldfusion8", "Lieu de la manifestation", and "Nombre total de membres" columns in the table.

# A1 - Injection

## *Command injection*

*We can include any command in the below URL format:*

*`https://console.cloud.google.com/home/dashboard/project=;sudo%20id`*

*Let's assume the attacker sends the above URL to the victim. Once the victim accesses the URL and he clicks "Activate cloud shell", the command executes.*

Found by S.Venkatesh, [@pranavvenkats](#)

- Clear reproduction steps
- Simple attack scenario
- Bash script created client-side in JS
- Requires user interaction (click)
  - we found a better vector internally

**\$6000**

(5000 + 1000 for thinking outside the box)

# A2 - Broken authentication & session management

- Token timeouts
- Token invalidation upon password change
- User enumeration attacks
  - To some extent - unavoidable
- Cookies working after logout
  - A known issue
- Account recovery
  - It's hard to test on a small scale
  - Attempts done on test accounts created from the same location
  - Often turns out to be [invalid](#)

## A2 - Broken authentication & session management

*The session cookies are not expired when the user is logged out of his account. This will lead to Session Misconfiguration. The Attacker will be able to use the user cookies/sessions to log into his account whenever he wants.*

*The cookies/session must expire when the user is logged out of his account and every time new cookie/session will be provided to the user logging in.*

We are aware of this issue. Session cookies are valid for a varying amount of time after the logout.

It's not a vuln - in order to access the cookies, the attacker needs **physical access** to the targeted login session.

# A3 - XSS

- Where does it fire?
  - Use `alert(document.domain)` instead of `alert(1)`
- Is the domain sandboxed?
  - See the [sandbox domain list on BHU](#) list
  - Are there interesting cookies there?
- Is user interaction required?
- Are users typing the payload [themselves](#)?
- Angular sandbox, CSP, browser XSS filters
  - they are not **security boundaries**
  - Assume there is a CSP and Angular sandbox bypass and no in-browser XSS filter

# A3 - XSS

1. Go to Youtube and create an annotation with a link on a video. Link to any Google Plus-page.

2. Capture the request, use the following payload for the URL:

```
javascript://plus.google.com/?%0aalert%  
28document.domain%29//
```

3. Save and look at the video. Then press the annotation.

**XSS on [www.youtube.com](http://www.youtube.com)**

Found by Frans Rosén, [@fransrosen](https://twitter.com/fransrosen)

[Full writeup](#)

Clear reproduction steps!

Regex patterns validated server side

For plus.google.com URLs the protocol was not validated :)

```
//plus.google.com?  
alert(document.domain)
```

# A4 - Insecure direct object reference

- What is the data you're getting via IDOR?
  - Is it public information?
- How long is the reference in the parameter?
  - Can you bruteforce it before the heat death of the sun?
- Is the parameter random, or sequential?
- Sometimes it's by design
  - E.g. unguessable URLs
  - Mitigated by the parameter length and randomness
- You need to trust the user who you're sharing with
  - Whoever you're sharing the URL with, can just copy the contents

# A4 - Insecure direct object reference

*There's an IDOR vulnerability on:*

*<https://android-review.googlesource.com/changes/201130/detail?O=10004>*

*If you change the O parameter value you'll receive e-mail and names of other users - e.g.*

```
"owner": {  
  "_account_id": 1084268,  
  "name": "Shubham Ajmera",  
  "email": "shubhamajmera@google.com",  
}
```

That's a list of authors committing to an **open-source** project. That information is **public**.

A list of those can be easily extracted off git:

```
$ git clone https://android.googlesource.com/platform/libcore  
$ cd libcore  
$ git shortlog -sne
```

# A5 - Security misconfiguration

- Directory listing
  - Depends on what's in the directory
- Ancient, not exploitable issues - not a vuln
  - TRACE method enabled / XST
- Information leak
  - Point out what information - credentials, debug information, cookie values (HTTPOnly bypass?)
- Various defense in depth mechanisms (CSP, HSTS, public key pinning, ...)
  - We know and are getting there (and trust us, it IS complex)
  - Lack of e.g. CSP header is usually not a vuln in itself
  - Unless we e.g. advertise it or there's an evident flaw/bypass

# A5 - Security misconfiguration

*Debug page is accessible at <https://booboo.google.com/debug>. It allows the visitor to see the service credentials:*

- login + password to the API server*
- error log details*

*The screenshot of the page is attached below.*

Clear mention of what data is available

Easily reproducible

Screenshot to quickly determine if it's valid

# A5 - Security misconfiguration

*Directory listing is enabled at [www.example.com/wp-content/images](http://www.example.com/wp-content/images)*

*Screenshot with a list of jpg, gif, etc. files.*

No security impact - these are just static files, publicly accessible.

Missing viable attack scenario.

Would be valid if there are log files, database backup files available.

# A6 - Sensitive data exposure

- Most common issue? TLS configuration on www.google.com
  - BEAST, POODLE, CRIME, DROWN
  - Weak ciphers
- We have [countermeasures](#). Most of the times, it's just a bad report from an automated tool
- Not every website is HTTPS yet. We're working on it.
- Referrer leaks, sensitive data on HTTP
  - Rare, but they happen
  - Mostly in acquisitions

## A6 - Sensitive data exposure

*www.google.com and www.youtube.com still support SSLv3, making the website vulnerable to POODLE SSL attack.*

*You announced SSLv3 and RC4 deprecation and then you still offer them!*

We are aware of it. We can't simply switch SSLv3 off support overnight.

Google has to support a wide range of clients, like old mobile phones, so big changes like this require careful roll-out. Meanwhile, we will never offer SSLv3 or RC4 to a client if more secure options are available.

# A6 - Sensitive data exposure

*www.example.com/reset\_password loads external widgets - e.g. a Facebook like button:*

```
<script src="https://facebook.com/widget.js">
</script>
```

*The password reset token is sent to those 3rd party websites in a Referrer header.*

A valid bug. A sensitive token value should not be sent to external websites.

**Hall Of Fame (it's an acquisition)**

# A7 - Missing function level access control

- Multiple roles in the application, one role allows for more than described
  - User Management Admin vs. Billing Admin vs Admin
  - Please link to the documentation where the roles are described
- When users are downgraded, their tokens are still valid
  - How long are the tokens valid for?
  - Please retry a few times
- How useful is it in an attack?
  - Changing a language
  - Re-adding yourself to the admin group
  - Accessing password recovery tokens of other users

# A8 - Cross Site Request Forgery

- Make sure the action triggered is interesting from a security perspective
  - CSRF a contact support form
  - CSRF sharing a Google Doc
- Think like an attacker
- Token does not expire
  - If you can read the token, you can do so much more!
- Token does not change the value
  - If you can read the token, you can do so much more!
- CSRF logout - a known issue

# A9 - Components with known vulnerabilities

- Out of date software
  - e.g. Wordpress plugins
  - Specify how did you fingerprint the version (e.g. a README file exposed)
  - Links to CVEs help
- Just disclosing a version number / server banner is not a bug
- Bugs exploitable only on old browsers
  - If the browser vendor deprecates it, there are no security patches
  - Instead of e.g. an XSS, there's probably a browser exploit available

# A9 - Components with known vulnerabilities

*Wordpress installation at <http://acquisition.example.com/> uses an outdated plugin FooBar*

*1.47:*

*<http://acquisition.example.com/wp-admin/plugins/foobar/README.txt>*

*This plugin has an SQL injection vulnerability described here: <http://blog.researcher.com> (CVE-2015-0101) - it was patched in 1.51.*

Actionable - we can confirm the version, see the vulnerability details and understand the impact.

No need for PoC if it requires you to have an account in Wordpress installation.

**\$100.00 / Hall Of Fame** - depending on a site and the vuln details.

# A9 - Components with known vulnerabilities

*An attacker can run arbitrary code at www.foo.com.*

*An old Wordpress installation there is vulnerable to SQL injection. I extracted the password hashes and bruteforced the admin password - it's "IDDQD".*

*I logged to the admin panel and uploaded a PHP shell. Here is a zip file with other files on this server.*

Stop at confirming the SQL injection, or even just give us the vulnerable version number and link to vuln descriptions.

Don't exploit the vulnerabilities without prior permissions from us!

It's a **valid bug**, we investigate and pay for maximum impact.

# A10 - Unvalidated Redirects and Forwards

- Open redirect to **http[s]://** is not an issue
  - Caveat: OAuth
- It is useful for triggering other vulnerabilities
  - Angular ng-include
  - CSP bypass
  - Referrer check bypass
  - URL whitelists bypass
- Open redirect to **javascript:** or **data:** - report it
- Use it in an exploit chain!
  - <https://www.google.com/url?sa=D&q=http://evil.com>

# A10 - Unvalidated Redirects and Forwards

*The ServiceNotAllowed page appears when you attempt to access a Google app service that has not been configured for your domain. It requires that you are logged into at least two accounts and will give you a form to switch accounts. When you select an account via the bullet on the page, it executes JavaScript to redirect your browser.*

```
https://admin.google.com/foobar.  
com/ServiceNotAllowed?  
service=grandcentral&continue=javascript:alert  
(document.cookie);//
```

Found by Brett Buerhaus.

Full [writeup](#), including an impact and attack scenario.

Open-redirect resulting in **XSS on admin.google.com**

**\$5000**

# OWASP top 10

- This and other lists are a great resource for classifying vulnerabilities
- They don't tell the whole story
- The impact of a given vulnerability is application-specific
- Google VRP panel evaluates the impact

To profit from the VRP:

- Understand the application(s)
- Focus on finding vulnerabilities useful in an attack
- Don't blindly scan for **\*\*insert type here\*\*\*** - think!

# Summary

# Summary

To submit great bugs:

1. Find a vulnerability - you all know how to do it :)
2. Evaluate it
  - a. Visit [Bughunter University](#)
  - b. Look **beyond the vulnerability type**
  - c. Assess the **impact**
3. Report the bug at [goo.gl/vulnz](https://goo.gl/vulnz)
  - a. Think about a sensible **attack scenario**
  - b. Prepare clear **reproduction steps**
4. Profit!



Good luck on your  
future bughunting!

